

# PRESS RELEASE

FOR IMMEDIATE RELEASE

DATE: Feb. 14, 2025

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## **CalFresh Clients, Apply Now to Replace Food Lost to Power Outage, Flooding, Disaster**

SHASTA COUNTY – Due to winter storm impacts, the Shasta County Health and Human Services Agency (HHSa) has gained approval to waive a 10-day deadline for CalFresh clients to request replacement benefits. These lost CalFresh benefits can be a result of power outages or flooding due to storms that began Feb. 3, 2025, or due to some other disaster.

Any household that has lost food purchased with CalFresh benefits will have through Mar. 6, 2025, to request replacement benefits. The extension period applies to all households in the county who request food-loss replacement benefits for any reason, including other disasters.

Benefit replacement can be requested in-person at a regional office, by calling HHSa's Customer Service Center at (877) 652-0731, or online through [BenefitsCal.com](https://BenefitsCal.com).

For in-person service, customers may visit the offices below, 8 a.m. to 4:30 p.m., Monday through Friday:

- Anderson, 2889 E. Center Street, Anderson, CA 96007
- South Redding, 2460 Breslauer Way, Redding, CA 96001
- Burney, 36911 Main Street, Burney, CA 96013
- East Redding (Enterprise), 2757 Churn Creek Road, Redding, CA 96002
- Downtown Redding, 1400 California Street, Redding, CA 96001

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