



PRESS RELEASE

FOR IMMEDIATE RELEASE

DATE: Dec. 2, 2024

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CalFresh Benefits Can Be Replaced Due To Winter Storm Power Outages Or Other Disasters

SHASTA COUNTY – Due to the impact of the winter storm power outages, Shasta County has gained approval to waive the 10-day deadline to request replacement CalFresh benefits. These lost benefits can be a result of power outages due to a winter storm that began Nov. 20, 2024, or some other disaster.

Any household that has lost food purchased with CalFresh benefits will have through Dec. 19, 2024, to request replacement benefits. The extension period applies to all households in the county who request food-loss replacement benefits for any reason, including other disasters.

Benefit replacement can be requested in-person at a regional office or by calling the Customer Service Center at (877) 652-0731, or online through BenefitsCal.com

For in-person service, customers may visit the offices below, 8 a.m. to 4:30 p.m., Monday through Friday:

- Anderson, 2889 E. Center Street, Anderson, CA 96007
- South Redding, 2460 Breslauer Way, Redding, CA 96001
- Burney, 36911 Main Street, Burney, CA 96013
- Enterprise, 2757 Churn Creek Road, Redding, CA 96002
- Downtown Redding, 1400 California Street, Redding, CA 96001
- Shasta Lake, 4216 Shasta Dam Boulevard, Shasta Lake, CA 96019

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