



SHASTA COUNTY OPERATIONAL AREA  
EMERGENCY OPERATIONS CENTER



# PRESS RELEASE

PIO: Amy Travis, Shasta County EOC

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## Local Assistance Center for Carr Fire

**Redding, CA** - A Local Assistance Center will be opening to provide recovery assistance services to residents impacted by the Carr Fire. It will be open Thursday, August 2<sup>nd</sup> through Wednesday, August 8<sup>th</sup> at Shasta High School, 2500 Eureka Way, Redding, CA and open from 9:00 a.m. to 7:00 p.m. daily.

The Local Assistance Center is a one-stop-shop for recovery assistance. The purpose of the Local Assistance Center is to assist communities by providing a centralized location for services and resource referrals for unmet needs following a disaster or significant emergency. Representatives from various local, state and federal agencies will provide counseling support, resource and housing assistance, information to aid in rebuilding, permitting, hazardous materials clean-up, loss of business or employment, basic health and human services, and other topics.

Services providers will include:

- Shasta County Health & Human Services Agency
- Shasta County Billing Department- Assessor
- Shasta County Vitals Records
- Shasta County Environmental Health
- Department of Motor Vehicles
- Contractor's Licenses Board
- CA Department of Insurance
- CA Employment Developmental Department (EDD)
- CA Franchise Tax Board
- Utilities
- Various private non-profits

### What documents should I bring to the Local Assistance Center (LAC)?

If you have, it is recommended that you bring:

- a photo ID,
- household income information
- insurance documents . \*DMV is also available to issue duplicates of Photo IDs and driver license.

Also, California Employment Development Department (EDD), provides temporary unemployment benefits to people whose jobs or work hours were directly impacted by the fires. Affected individuals are encouraged to apply here [https://www.edd.ca.gov/Unemployment/UI\\_Online.htm](https://www.edd.ca.gov/Unemployment/UI_Online.htm). Claimants can also file by phone at 1-800-300-5616 (English) or 1-800-326-8937 (Spanish).

For more information call 2-1-1 Shasta, [www.211norcal.org/shasta](http://www.211norcal.org/shasta) and follow us on Facebook and Twitter: Shasta County Sheriff's Office

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